IN THE CLAIMS:

1-28. (Cancelled)

29. (new)   A graphical user interface for indication of a malfunction state of a printing or copying system, comprising:

5   at least one display field for malfunction indication, the display field being substantially shown in a first color given an undisturbed first operating state;

the display field being substantially shown in a second color given a potentially disturbed second operating state with a potential malfunction of a

10   first group; and

the display field being substantially shown in a third color given a disturbed third operating state with a malfunction of a second group.

30. (new)   A user interface according to claim 29 wherein the first color comprises a low-contrast color relative to surroundings of the display

15   field.

31. (new)   A user interface according to claim 29 wherein the second color comprises a color that is clearly distinguishable from surroundings of the display field, and a warning message being output in the second operating state.

20   32. (new)   A user interface according to claim 29 wherein the third color comprises a color that is clearly distinguishable from surroundings of the display field, and a malfunction message being output in the third operating state.

33. (new)   A new interface according to claim 29 wherein the first

25   group comprises potential malfunctions in which at least one of the elements selected from the group consisting of a warning message and an alarm message is output via the color of the display field, no actual impairment of

the printing or copying process being present given malfunctions of the first group.

34. (new) A user interface according to claim 29 wherein the second group comprises malfunctions in which an error state exists due to which at least one of the functions selected from the group consisting of a severe impairment of the printing or copying system exists and a printing or copying process is interrupted.

35. (new) A user interface according to claim 29 wherein the display field contains a graphical symbol.

36. (new) A user interface according to claim 35 wherein the symbol is at least changed given a change from the second operating state to the third operating state.

37. (new) A graphical user interface for display of a malfunction state of a printing or copying system, comprising:

at least one first display field and a second display field;

the first display field and the second display field being substantially shown in a first color given an undisturbed first operating state;

the first display field being substantially shown in a second color and the second display field being substantially shown in the first color given a potentially disturbed second operating state with a potential malfunction of a first group; and

the second display field being substantially shown in a third color given a disturbed third operating state with a malfunction of a second group.

38. (new) A method for display of a malfunction state of a printing or copying system, comprising the steps of:

showing a display field substantially in a first color in an undisturbed first operating state;

showing the display field substantially in a second color in a potentially disturbed second operating state with a potential malfunction of a first group; and

showing the display field substantially in a third color given a disturbed third operating state with a malfunction of a second group.

39. (new)   A graphical user interface for support in a remedy of an error state of an electrophotographic printing or copying system, comprising:

at least one first graphical representation of at least one first view of the printing or copying system, the graphical representation specifying a region in which an error has occurred;

at least one second graphical representation of at least one part of the first representation in which a location of the error is shown enlarged compared to the first graphical representation of the region in which the error has occurred; and

activation of a function for the enlarging occurring via an input.

40. (new)   A user interface according to claim 39 wherein at least the second graphical representation contains an indication of accessibility of the error location.

41. (new)   A user interface according to claim 39 wherein at least one of the first and second representations is a three-dimensional representation.

42. (new)   A user interface according to clai 39 wherein at least one of the first and second views is contained in an image series of at least one of an animated graphic or a film sequence.

43. (new)   A user interface according to claim 39 wherein the second graphical representation is generated from the first graphical representation with aid of the enlarging function.

44. (new)   A user interface according to claim 39 wherein in addition to at least one of the first and second graphical representations, the graphical user interface contains text via which an operating personnel receives an indication of accessibility of at least one of the error location and a cause of the error.

45. (new)   A user interface according to claim 39 wherein at least one of the first and the second graphical representations contains at least one region of a housing side of the printing or copying system from which an access to the error location is possible.

46. (new)   A method for support in a remedy of an error state of a printing or copying system, comprising the steps of:

given an error state, outputting at least one first graphical representation of at least one view of the printing or copying system in which a region of the printing or copying system in which the error state has occurred is specified;

subsequently outputting at least one second graphical representation via which an enlarged representation is output of the region in which the error has occurred; and

activating the enlarging via an input.

47. (new)   A system for automatic generation of messages in an electrophotographic printer or copier, comprising:

a data processing system that generates at least one first text message that contains at least one error code given occurrence of an error state and which transmits the message to at least one preset recipient.

48. (new)   A system according to claim 47 wherein a preset event occurs when a preset minimum quantity of consumable material is reached, at least one of a preset wear limit of an expendable part being reached or an error state of the electrophotographic printing or copying system occurring.

49. (new)   A system according to claim 47 wherein a transfer of the message occurs with aid of an e-mail.

50. (new)   A system according to claim 47 wherein a transfer of the message occurs with aid of an SMS message.

51. (new)   A system according to claim 47 wherein the message is automatically generated, a sending of the message occurring via an input via an operating unit of the electrophotographic printer or copier.

52. (new)   A system according to claim 47 wherein the message contains further specifications or current setting values of the printer or copier that are necessary to determine a cause of the error.

53. (new)   A system according to claim 47 wherein the message to be transmitted to an operating unit of the printer or copier be displayed.

54. (new)   A system according to claim 47 wherein the message contains at least one of the elements selected from the group consisting of a serial number, an error code, and at least a counter state of the printer or copier.

55. (new)   A system according to claim 47 wherein in the system an error code is associated with each of a plurality of possible error states, and the occurred error state is identified with aid of a transferred error code.

56. (new)   A method for automatic generation of messages in an electrophotographic printer or copier, comprising the steps of:

automatically generating a text message that contains at least an error code with aid of a data processing system after occurrence of a preset error state; and

sending the message to a preset recipient.